



## Welcome!

Advantage One welcomes the following new starters this Month:

**Emmanuel** from Milton Keynes,

**Nascimento , Oluwole , Shiv & Joshua** from West Midlands,

**Bradley** from Gloucester,

**Francis** from Atherstone,

And

**Feroz** from Leicester



We would like to wish everyone celebrating their birthday this month a very happy birthday:

**Zabair, Craig, Erik & Moheen** from West Midlands, **Godfrey & Dmitrij** from Glasgow, **Eduards** from

Edinburgh, **Moynul** from High Wycombe,

**Fred** from Oxford,

**Chima & Jeff** from Leicester, **Ronald** from Sheffield, **Kam** from Gloucester and **Toby** from Head Office,

**Special 30th Birthday greetings for Enock from Leicester**

## Giving you the Advantage

May 2014



## The SIA Approved Contractor Scheme Audit

*Excellent News* from our recent SIA Approved Contractor Scheme Audit, we have gained 15 more points from last year moving from 128 to 143 points. This puts us in the top 5% of the ACS Companies. This also means that we keep our NSI Gold Certification. This has been achieved by the continued excellent work by everyone, well done!

### Leads/ Contacts

Please keep your ears

to the ground for any leads or contracts coming to an end or new buildings or closures of buildings

etc. Please forward any contact details (names and telephone numbers) to Head Office.

## Online security recruitment scam: Please be aware



The Security Industry Authority is working in conjunction with the City of London Police's National Fraud Intelligence Bureau to raise awareness of an online scam.

The scam involves a series of phony online adverts offering training or jobs within the private security industry, using the names of real employees within genuine recruitment agencies.

After submitting a CV, the individual is offered a job and requested to pay an upfront fee of around £50, through an online money transfer, to carry out a criminal records check or uniform fitting.

After paying the fee, the 'recruitment agent' may then claim that the e-money payment has failed and that the victim must submit a further e-money voucher code to continue with the application, this additional step is purely to maximise the fraudsters gain after establishing the victim's interest.

The victim is then asked to attend an interview or induction/training session, taking place at a multi-purpose business venue, such as a conference centre. The company offering employment is later found not to exist or the genuine recruiter has no knowledge of the contact details used by the suspects.

There are steps that you can take to ensure that offers for training or jobs are real, these include:

- Research the company offering the service, check their website for contact details and make contact with them.
- Be aware of advertisements with free e-mail addresses such as Gmail or Hotmail.
- Be aware of any advertisement requesting payment upfront, especially through online methods using e-money payments.

Also, please note: - The cost of a criminal records check is included in the SIA licence application fee.



**Fathers Day  
Sunday June  
15th,  
Don't Forget !!**

## Job Opportunities:

We have vacancies for:

### Mobile Retail Security

in the Birmingham,

Bicester/Aylesbury,

Oxford, Leicester,

Sheffield, Derby,

Coventry/Nuneaton/

Athestone/Rugby

And

Edinburgh & Glasgow  
areas.

**Store Detective** in  
Oxford Area.

**Hospital Security** in  
Cheltenham &  
Gloucester.

If you have any friends/  
relatives that would like to  
join us, please ask them to  
send their CV to  
c a r o l i n e . h o l m e s  
@advantage1.co.uk

Obviously mentioning  
your name!

### Blank Days in your Rotas

Blank days on your  
rotas do not necessary  
mean a day off, it is  
that you should be on  
'stand by' for any work  
that needs to be  
allocated at short  
notice. If you definitely  
need a day as a *non-  
work day* or holiday  
then this needs to be  
authorised by Scott or  
James in advance.

# Change of expenses information

Just a reminder, expenses deadline is **MIDDAY** on the Friday of the required date. Please remember this is an absolute minimum, you have over 4 days to send your claim form to Head Office.

You must email your form directly to Rob on the following email address:

**expenses@advantage1.co.uk**

Please ensure your form is readable and completed correctly. If you are unsure on how to complete the form or have a question regarding expenses, please do not hesitate to contact Rob Bowhill on 01452 526688.



# SIA Licence Renewals

It is important that you keep Caroline informed regarding the status of your SIA licences. If you are applying for a new licence, ensure that you leave enough time from applying for it to when the licence actually expires.

Once you have applied for your new licence ensure that you contact Head Office and inform Caroline of the application reference number, she can then keep tracks of the application on the SIA website.

Please remember that you **MUST** have a valid SIA licence in order to work for Advantage One Security.

### Company email addresses

**incident.reports@**

**advantage1.co.uk** - to be used to send all incident reports.

**holidays@**

**advantage1.co.uk** - used by yourselves to send in holiday requests.

**intel@**

**advantage1.co.uk** - to cascade information to all Advantage One employees

**Officersupport@**

**advantage1.co.uk** - used to send out newsletters, changes, updates etc.

**myrota@**

**advantage1.co.uk** - rota's will be sent via this email, it is a non correspondence address

**expenses@**

**advantage1.co.uk** - all expenses need to be sent to this address

## Prolific Shoplifter Caught

Our officer B. Miah in the Central England Crayford Store caught a prolific shoplifter when he attempted to take £600+ worth of goods. The local police were very impressed as this person had stolen items from other surrounding shops including the local Tesco store. The Co-Op Manager told us that our officer was *Brilliant*.

## Holiday Requests

Please ensure that you send your holiday requests to the following email address:

**holidays@advantage1.co.uk**

Holidays must be requested at least 2 months in advance, the more notice the better. Your holiday dates must be granted before you book your holiday. Scott Bowhill, Operations Manager allocates the holidays and Emma Rickard, HR Manager sends the confirmations to you.

## Have a great month from

*The Advantage One Security Team*

# Be the Best you can Be!

## Excellent Teamwork

Recently our Erdington Security team caught a most wanted male for theft at the Central England Co-Op store in Erdington.

We received great praise and feedback from the store and the Co-Op's loss prevention team after the news of this arrest. This was due to great communication between the officers with making sure handovers were completed accurately and thoroughly.

Well done therefore goes to: A. Smith, A. Isufaj, M. Shaw and L. Miah,

Great team effort,  
well done guys



The results of recent Mystery Shopper visits:

M. Farooq	100%
N. Hussain	73%
A. Turner	100%
M. Jalloh	83%

Well done all, especially to the two officers with 100%