

Welcome!

Advantage One welcomes the following new starters this Month:

Mohammed A from Leicester, **Pius** from Edinburgh, **George** from Slough, **Daniel , Abigail & Michael** from Gloucester, **Khuda, Mohammed E, Amair, David, Muzaffar, Matthew, Amir, Mohammed S., Jaskaran** from West Midlands, **Francis** from Atherstone and **Aron & Valentine** from Leicester



We would like to wish everyone celebrating their birthday this month a very happy birthday:

Tony from Oxford, **Graham B** from Glasgow, **Stephen, Neil & Piotr** from Gloucester, **Khuda, Jason, Jaskaran, Mohammed F, Osamede I, Mykel, Amair & Josh K** from Birmingham, **Javad** from Oxford, and **Joe, James & Asad** from Leicester,

Special **60th** Birthday wishes for

Alex B from Glasgow

Giving you the Advantage

June 2014



World Cup & Wimbledon Fever

As you are all aware the FIFA World Cup & Wimbledon fever is upon us.

Be aware, be very aware!

Crates of beer and lager are prime targets for these kind of occasions and weather. The stores seem to think that by stacking these items by the front door it will encourage people to buy them. It is also has the opposite effect of encouraging them to steal them. Also especially for the Wimbledon fortnight Pimms is a very popular refreshment !

I have also been made aware that at present a lot of the stores have Lamb on special offers. Due to this the stores are putting all their stock of Lamb out for sale at once instead of just a few of each item. This poses a high rate of value in the store and therefore must be one of your Top 10 High Risk Areas each day. Please be vigilant.

Leads/ Contacts

Please keep your ears

to the ground for any leads or contracts coming to an end or new buildings or closures of buildings

etc. Please forward any contact details (names and telephone numbers) to Head Office.

Up Skilling Courses for the SIA Licence

We have contacted the following training companies that provide training for the Up Skilling Courses needed for the SIA licence renewals.



Betaris Training
(based in Gloucester, but will cover a wide surrounding area)

01452 751004

info@betaristraining.com



Mercury Training
(based in West Midlands)

01384 482 186

info@mercurytrainme.com

When contacting these companies please mention that you work for Advantage One Security to get the best negotiated price.

Successful Trial

Over the last few weeks a trial of SD work has been happening around the Leicester Areas. Bilal and Matt (Area Manager) have worked so hard on this project which has been very successful. Karl, Loss Prevention Officer for Central England Co-Op Stores states 'this trial has been very successful due to the hard work of the guys'. Due to this success Central England Co-Op have decided that more SD work is to be arranged in the West Midland area and therefore more of our officers will be trained over the next few months.

Well Done Guys

SIA Licence Savings Plan

Advantage One Security will be offering all employees a savings plan to pay for their SIA Licence.

Process for Savings Plan

1. Employee will be contacted 6 months prior to the expiry of their SIA licence by Caroline from Head Office.
2. If employee requires the savings plan - Authorisation of Deduction of Earnings form is sent to the employee for return to Head Office within 14 days.
3. Upon receipt of the Authorisation Form the deduction of wages will begin on the next pay run, taking £23 over the next 10 pay runs.
4. 6 weeks before the licence is due to expire Caroline will apply for the renewal of the SIA licence (on-line).

If the employee leaves during a Savings Plan, the amount paid by the employee will be credited in their final wages.

If you would like to discuss this in more detail with Caroline please do not hesitate to contact her at head office.

Job Opportunities:

We have vacancies for:

Mobile Retail Security in the Birmingham & Oxford areas.

Store Detective in Oxford Area.

Hospital Security in Cheltenham & Gloucester.

If you have any friends/relatives that would like to join us, please ask them to send their CV to caroline.holmes@advantage1.co.uk

Obviously mentioning your name!

Blank Days in your Rotas

Blank days on your rotas do not necessary mean a day off, it is that you should be on 'stand by' for any work that needs to be allocated at short notice. If you definitely need a day as a *non-work day* or holiday then this needs to be authorised by Scott or James in advance.

This Months Role of Excellence

Mohammed S. from West Midlands, we have received excellent feedback from his bedwatch shifts, he has travelled long distances to cover shifts especially standby shifts. This has been so helpful to the scheduling guys. Many thanks Mohammed.

Navid from West Midlands, has completed 145 shifts and reported 144 incidents, excellent work well done.

Mohammed J. from West Midlands, for attending standby shifts at short notice and also travelling distances.



Anthony B. from Gloucester, for his outstanding SD contribution work in the Oxford area.

Nascimento from West Midlands, has been an excellent new starter, providing good customer service and making the staff feel safe when covering stores that have had the recent armed robberies.

Well done everyone, keep up the good work

Uniform



Please ensure that you have a clean, freshly ironed full uniform at all times. You are the face of this company and as so, you need to ensure that you look smart and professional whilst on duty.

Armed Robberies - Visual Deterrent

Recently we have been covering stores that have had Armed Robberies. Some of you have been asked to attend early, sometimes earlier than the stores opening times. This is due to the staff being very nervous of the incident happening again. You are there to give them confidence. You need to ensure that you are a Visual Deterrent and not staying in the back room or watching the CCTV. Please think how you or your family would feel in these situations, you are their buffer, confident, & assurance.

Make sure you step up and make them feel safe.

Company email addresses

[incident.reports@](mailto:incident.reports@advantage1.co.uk)

advantage1.co.uk - to be used to send all incident reports.

[holidays@](mailto:holidays@advantage1.co.uk)

advantage1.co.uk - used by yourselves to send in holiday requests.

[intel@](mailto:intel@advantage1.co.uk)

advantage1.co.uk - to cascade information to all Advantage One employees

[Officersupport@](mailto:Officersupport@advantage1.co.uk)

advantage1.co.uk - used to send out newsletters, changes, updates etc.

[myrota@](mailto:myrota@advantage1.co.uk)

advantage1.co.uk - rota's will be sent via this email, it is a non correspondence address

[expenses@](mailto:expenses@advantage1.co.uk)

advantage1.co.uk - all expenses need to be sent to this address

Change of expenses information

Just a reminder, expenses deadline is **MIDDAY** on the Friday of the required date. Please remember this is an absolute minimum, you have over 4 days to send your claim form to Head Office.

You must email your form directly to Rob on the following email address:

expenses@advantage1.co.uk

Please ensure your form is readable and completed correctly. If you are unsure on how to complete the form or have a question regarding expenses, please do not hesitate to contact Rob Bowhill on 01452 526688.

Please remember any forms received after the Midday deadline may not be processed.

Holiday Requests

Please ensure that you send your holiday requests to the following email address:

holidays@advantage1.co.uk

Holidays must be requested at least 2 months in advance, the more notice the better. Your holiday dates must be granted before you book your holiday. Scott Bowhill, Operations Manager allocates the holidays and Emma Rickard, HR Manager



Ramadan in the UK Begins Sunday June 29th

Many Muslims in the United Kingdom welcome Ramadan as period of fasting, self-evaluation and spiritual growth. Ramadan is the ninth month in the Islamic calendar.

Muslims in Britain will fast for 19 hours a day during the holy month of Ramadan which is considered the most difficult one in years as this year it falls during the summer.

Please can we ask that if you are taking part in this religious fasting, that you are careful not to dehydrate due to the hot weather.

Have a great month from

The Advantage One Security Team

Be the Best you can Be!