



Welcome!

Advantage One welcomes the following new starters this Month:

Moin from Birmingham, **Ahmed** from Sheffield, **Thomas, John & William** from Gloucester and **Iqbal** from Oxford



We would like to wish everyone celebrating their birthday this month a very happy birthday:

Mohammed A. from Leicester, **Akeel, Nascimento, Masum, Zafran, Scott, Jatinder & Mohammad S.** from West Midlands, **Patrick** from Glasgow, **Joseph** from Swindon & **Jody** from Gloucester.

Also

Freddie our Managing Director

& **Caroline** (your editor) from Head Office

Special 40th Birthday wishes for

Mohammed I. from West Midlands

Giving you the Advantage

SIA Launched Checks across two Major Cities



Security Industry Authority

SIA investigators launched simultaneous operations across Birmingham and London in June this year to check security licences of door supervisors and security guards across 29 venues. Building sites, retail shops, railways stations, airports and museums were all checked. Four warnings were issued to individuals for failing to notify the SIA of a change of their address; this is a breach of SIA licensing conditions, and one individual was working without an SIA licence.

The Regional Manager commented: *"Random operations like this are undertaken throughout the year to ensure that those working in the private security industry are properly licensed."*

Please bear this warning in mind and ensure that your details are updated with the SIA, checks can happen at any time in any place.

Latest Common Items for Theft

Various recent reported studies have concluded that at present the most common items for theft are: Suntan Lotions and Baby / toddler items including	Sudocrem, Bath oils, Infacol Colic Drops and Teething Gel. Please be mindful of this when conducting your Top 10 checks each day.
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Applying for your SIA Licence Renewal

Please ensure that you apply for your SIA Licence renewal in plenty of time. Hold up's do happen. Licence renewals are checked rigorously and sometime extra information is needed. LDN's are not an automatic option! You can apply for your licence renewal up to 4 months in advance of the expiry date.

Up Skilling Courses for the SIA Licence

If you want to renew your Door Supervisor Licence and you completed your original training prior to June 2010 you will need to undertake a further Upskilling Course. We have contacted the following training companies that provide this training in your areas.



Betaris Training

(based in Gloucester, but will cover a wide surrounding area)

01452 751004



info@betaristraining.com

Mercury Training

(based in West Midlands)

01384 482 186

info@mercurytrainme.com

When contacting these companies please mention that you work for Advantage One Security to get the best negotiated price.

Congratulations !



Congratulations to the following employees who have achieved their NVQ Level 2 Certificate in Providing Security Services:

J. Thomas from Leicester

M. Shaw from West Midlands

V. Lee from West Midlands

B. Miah from West Midlands

S. Adekoya from West Midlands

Also **T. Godsell** from Head Office for NVQ Level 2 Certificate in Team Leading

And **C. Holmes** from Head Office for NVQ Level 2 Certificate in Business and Administration.

If you would like to enrol for an NVQ Qualification in Providing Security Services or Customer Service please ring Caroline in Head Office. Caroline will run through the criteria that you need to meet and hopefully book you on a course. You will need to be able to commit some of your time to these courses for approximately 10 months.

Job

Opportunities:

We have vacancies for:

Mobile Retail Security in the Oxford, Glasgow, Birmingham, Leicester & Gloucester areas.

Store Detective in West Midlands, Leicester & Oxford Areas.

Hospital Security in Cheltenham & Gloucester.

If you have any friends/relatives that would like to join us, please ask them to send their CV to caroline.holmes@advantage1.co.uk

Obviously mentioning your name!

No Smoking



It is illegal to smoke in enclosed public and work places, this includes e-cigarettes. You must adhere to our Customers' Smoking Policies at all times i.e. smoking only in designated places. Whilst wearing your uniform always smoke out of sight of the General Public.



XX COMMONWEALTH GAMES 2014

A big Thank You to all our Officers that persevered with the disruptions that the Commonwealth Games caused recently. With road closures, especially on the Road Race days, made getting to and from work very difficult. You all showed commitment to your positions, well done.

Appreciation

We have been contacted by the Facilities Co-Ordinator from the ARCS sites that we covered in

July. He wished to pass on his thanks to the Officers that covered these 4 sites. You all gave such support to them which was much appreciated.

This Months Role of Excellence

Bilal M. from West Midlands, the Store Manager at Bridge Road has reported that Bilal is a superb SD, getting very good results.

Matt M. & Brett B. from West Midlands have been given excellent feedback from the Manager at Vicarage Road.

Well done everyone, keep up the good work



Company email addresses

[incident.reports@](mailto:incident.reports@advantage1.co.uk)

advantage1.co.uk - to be used to send all incident reports.

[holidays@](mailto:holidays@advantage1.co.uk)

advantage1.co.uk - used by yourselves to send in holiday requests.

[intel@](mailto:intel@advantage1.co.uk)

advantage1.co.uk - to cascade information to all Advantage One employees

[Officersupport@](mailto:Officersupport@advantage1.co.uk)

advantage1.co.uk - used to send out newsletters, changes, updates etc.

[myrota@](mailto:myrota@advantage1.co.uk)

advantage1.co.uk - rota's will be sent via this email, it is a non correspondence address

[expenses@](mailto:expenses@advantage1.co.uk)

advantage1.co.uk - all expenses need to be sent to this address

The Advantage Times



Congratulations to **Vaughn** from West Midlands and his wife on your recent wedding. We all hope that you have a long and prosperous life together.



The results of recent Mystery Shopper visits:

C. Rawlins	100%
E. Udvardy	88%
A. Riaz	88%
Z. Raja	100%
T. Akinola	33%
M. Chowdhury	68%
C. Iqbal	80%

Well done all, especially to the two officers with 100%

Have a great month from

The Advantage One Security Team

Be the Best you can Be!

Purchase Policy

We need to make you all aware of the Company Purchase Procedure regarding purchasing items from our Customers. This procedure is documented in our Contract of Employment and the Company Induction Notes which you have all received when first joining the company.

Purchase Procedure:

Should you need to make a purchase whilst you are working a retail shift it is imperative that you adhere to the Customer's Purchase Procedure. This will usually entail: making a purchase before you start work, after you have finished work or during your break and ALWAYS having your receipt signed.

If you come in with items which are sold by the site on which you are working you must let the Duty Manager know before you start duty and they will sign your item(s) for you.

NEVER carry money on your person.

Theft from the Customer is a very serious offence and will lead to Disciplinary Procedures, which has resulted in 4 dismissals this year already.

Your actions could also lead to your SIA licence being revoked and the Company losing the contract with the Customer.

Always follow procedure

Payslips

Just a reminder that it is your PIN no. that you need in order to access your payslip from your emails.